

			Previous Years			2021/2022						
			2019/2020	2020/2021	2021/2022	Q1	Q2	Q3	Q4	Target	Polarity	DOT
		Collection Frequency										
00. Council Plan Indicators	HOU246	Average number of days to re-let empty properties (excluding temporary accommodation) - (YTD)	Monthly	37.46	66.86	74.55	58.97	70.37	71.96	74.55	-	Up is Bad ▲ Red
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	560	622	-	NC	160	-	-	-	Up is Good ◀▶ Neutral
	HM07	Net Housing Consents - (YTD)	Quarterly	3,466	1,133	-	NC	108	-	-	-	Up is Good ▼ Red
	CAN061	Number of new affordable homes delivered in York	Quarterly	123	130	224	18	42	69	95	-	Up is Good ▲ Green
	BW12	Energy efficiency: Average SAP rating for all Council Homes	Annual	70.6	70.6	-	-	-	-	-	-	Up is Good ◀▶ Neutral
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	23	10	-	15	31	27	-	-	Up is Bad ▲ Red
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	1,689	1,410	1,276	390	340	314	232	-	Up is Bad ▼ Green
	CSP01	All Crime	Monthly	13,756	11,026	14,235	3,427	3,672	3,730	3,406	-	Up is Bad ◀▶ Neutral
5. Human Resources	STF100	Benchmark - Public Sector (LGA Worker Survey Excluding Teachers)	Annual	8.4	7.1	-	-	-	-	-	-	
		Benchmark - Public Sector (Y&H) (LGA Worker Survey Excluding Teachers)	Annual	10	8	-	-	-	-	-	-	Neutral ◀▶ Neutral
Building Works	BW06	% of dwellings failing to meet the decent homes standard	Annual	11.00%	-	-	-	-	-	-	-	Up is Bad ▲ Red
	BW06a	No of council homes in York failing to meet the decency standard	Annual	832	665	-	-	-	-	-	-	Up is Bad ◀▶ Neutral
	BW09	% of all repairs completed on time - (YTD)	Monthly	86.70%	82.32%	-	76.40%	74.88%	77.27%	-	-	Up is Good ▼ Red
	BW11	% of Repairs completed on first visit	Monthly	82.36%	76.30%	-	81.90%	80.00%	81.20%	-	-	Up is Good ◀▶ Neutral
Crime	CSP01	All Crime	Monthly	13,756	11,026	14,235	3,427	3,672	3,730	3,406	-	Up is Bad ◀▶ Neutral
	CSP12	Criminal damage (excl. 59)	Monthly	1,407	1,248	1,537	382	371	410	374	-	Up is Bad ◀▶ Neutral
		IQUANTA Family Grouping (1 is good) (Rank out of 15)	Monthly	7	11	8	11	4	9	8	-	

Housing and Community Safety 2021/2022

No of Indicators = 31 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Business Intelligence Hub June 2022

			Previous Years			2021/2022							
		Collection Frequency	2019/2020	2020/2021	2021/2022	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
Crime	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	4,587	4,249	5,675	1,332	1,451	1,487	1,405	-	Up is Bad	◀▶ Neutral
		IQUANTA Family Grouping (1 is good) (Rank out of 15)	Monthly	3	4	10	7	5	10	10	-		
Crime - Anti Social Behaviour	CSP13	NYP Recorded ASB Calls for Service	Monthly	6,415	9,298	6,394	2,075	1,704	1,423	1,192	-	Up is Bad	◀▶ Neutral
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	1,689	1,410	1,276	390	340	314	232	-	Up is Bad	▼ Green
Crime - Hate Crime	CSP23	Hate Crimes as Recorded by NYP	Monthly	138	151	233	61	63	45	64	-	Up is Bad	▲ Red
		IQUANTA Family Grouping (1 is good) (Rank out of 15)	Monthly	12	7	15	14	14	8	15	-		
Homelessness	HOU251	Homelessness main duty (decision) - Total - (YTD) (new definition from 2018/19)	Quarterly	136	114	-	28	57	85	-	-	Neutral	◀▶ Neutral
	HOM112	Homelessness assessment (initial decision) - Threatened with homelessness - prevention duty owed - (YTD)	Quarterly	645	564	-	140	304	415	-	-	Neutral	◀▶ Neutral
	HOM114	Homelessness assessment (initial decision) - Already homelessness - relief duty owed - (YTD)	Quarterly	234	236	-	62	123	181	-	-	Neutral	◀▶ Neutral
	HOU101	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	56	23	-	46	60	47	-	-	Up is Bad	▲ Red
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	23	10	-	15	31	27	-	-	Up is Bad	▲ Red
		Number of children in temporary accommodation - (Snapshot)	Quarterly	43	15	-	24	53	51	-	-	Up is Bad	▲ Red
	HOU105	Homelessness main duty (decision) - Homeless and in priority need - Unintentional - (YTD) (new definition from 2018/19)	Quarterly	96	75	-	20	44	68	-	-	Up is Bad	◀▶ Neutral
HOU214	Number of people sleeping rough on a single night - (Snapshot)	Annual	7	3	1-4	-	-	1-4	-	-	Up is Bad	▼ Green	

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		Collection Frequency	2019/2020	2020/2021	2021/2022	Q1	Q2	Q3	Q4	Target	Polarity	DOT
Housing	CAN061	Number of new affordable homes delivered in York	Quarterly	123	130	224	18	42	69	95	-	Up is Good ▲ Green
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	75	69	87	31	46	64	87	-	Up is Good ◀▶ Neutral
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	560	622	-	NC	160	-	-	-	Up is Good ◀▶ Neutral
	HOU107	Number of active applicants who are registered with CYC (Waiting List) - (Snapshot)	Monthly	1,597	1,948	1,049	1,735	1,773	1,630	1,049	-	Up is Bad ◀▶ Neutral
Housing Debt and Arrears	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	2.93%	4.10%	4.04%	3.53%	3.75%	4.27%	4.04%	-	Up is Bad ◀▶ Neutral
		Housemark Quartile	Annual	3	-	-	-	-	-	-	-	
	HOU224	Rent Collection Rate (%) - (Snapshot)	Monthly	97.10%	97.10%	96.00%	93.20%	95.70%	95.00%	96.00%	-	Up is Good ◀▶ Neutral
Projects - Large	CORP10 L	Large Project - Older Person's Accommodation	Quarterly	Green	Green	Complete	Green	Green	Complete	-	-	Neutral ◀▶ Neutral
		Large Project - Housing Delivery Programme	Quarterly	Amber	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral ◀▶ Neutral
		Large Project - Housing ICT Programme	Quarterly	Amber	Red	Green	Green	Amber	Green	Green	-	Neutral ◀▶ Neutral
		Large Project - Mental Health and Housing Support	Quarterly	-	Green	Amber	Green	Green	Amber	Amber	-	Neutral ◀▶ Neutral
		Large Project - Council Housing Energy Retrofit Programme	Quarterly	-	-	Amber	-	Amber	Amber	Amber	-	Neutral ◀▶ Neutral
Resident and Corporate Surveys	TAP01	% of Talkabout panel satisfied with their local area as a place to live	Quarterly	84.47%	84.90%	84.38%	84.00%	NC	84.38%	NC	-	Up is Good ◀▶ Neutral
		% of Talkabout panel dissatisfied with their local area as a place to live	Quarterly	10.12%	7.67%	9.74%	10.00%	NC	9.74%	NC	-	Up is Bad ◀▶ Neutral
	TAP02	% of panel satisfied with the way the council runs things	Quarterly	51.00%	50.50%	50.58%	53.00%	NC	50.58%	NC	-	Up is Good ◀▶ Neutral
		% of panel dissatisfied with the way the council runs things	Quarterly	19.65%	22.52%	27.80%	24.00%	NC	27.80%	NC	-	Up is Bad ▲ Red

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Tenant Satisfaction Survey	TSS01	% of tenants satisfied with the way their landlord deals with repairs and maintenance generally	Annual	79.20%	75.20%	68.00%	-	-	68.00%	-	-	Up is Good	▼ Red
		% of tenants dissatisfied with the way their landlord deals with repairs and maintenance generally	Annual	13.20%	15.20%	22.04%	-	-	22.04%	-	-	Up is Bad	▲ Red